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DMEevalumate is an algorithmic program that compares a physician's answers during a patient face-to-face evaluation with Medicare's coverage criteria, identifies the mobility equipment, if any, a patient qualifies for, and produces complete and accurate medical necessity documentation for a payer source.

An electronic template for Medicare documentation

The DME community has been advocating the use of templates as a means to help organize face-to-face evaluations and seven-element orders for years. However, some templates are better than others.

DMEevalumate.com provides all of the positive attributes of a template, such as formatting and organizing information, but it takes the concept one big step further. The algorithms built into the program compare patient information entered by the physician with Medicare's coverage criteria. DMEevalumate.com automatically determines the exact durable medical equipment that the patient qualifies for. It completely eliminates any guesswork for the practitioner, the DME provider and the patient. It also eliminates the perception of fraudulent behavior.

After DMEevalumate.com confirms that the medical justification for the requested equipment has been met, it generates the seven-element order and face-to-face evaluation documentation in a narrative format. The documentation can be saved in the patient's electronic medical record as well as printed so that it can be faxed to the preferred DME provider. DMEevalumate.com is 100 percent HIPAA compliant and does not keep a record of any documentation generated. Once the physician completes the online face-to-face evaluation, the generated PDF is solely in the physician's possession and should be saved and filed accordingly.

Medicare and Medicare contractors reporting the outcomes of the Prior Authorization Demonstration Project, Pre-payment, Post-payment and ZPIC audits consistently show denial rates greater than 50 percent, and denial rates have been as high as 90 percent. In the second quarter of 2013 the average denial rate was 50 percent. DMEevalumate.com's success rate of over 99 percent is unparalleled in the industry.

Since launching September 2012, DMEevalumate.com has been used by hundreds of practitioners for PMD and respiratory documentation required by Medicare, Medicaid and private insurers. If a request for prior authorization is denied due to a lack of medical justification in an evaluation, a DMEevalumate.com representative will review the denial, determine if a mistake was made and assist with resolution of the denial.



